

**Survey Sponsor:**  
BC Federation of Labour.

**Organization that Conducted the Survey:**  
Research Co.

**Dates:**  
April 15 to April 17, 2023.

**Population:**  
British Columbia.

**Number of People Contacted:**  
807 adult residents.

**Sampling Method:**  
Online panel.

**Weighting:**  
Canadian census targets for age, gender and region within British Columbia.

**Margin of Error:**  
+/- 3.5%, 19 times out of 20.

**Internet Address:**  
<https://bcfed.ca>

### **BC Federation of Labour**

*Over the past two years, have you used ride-hailing or food delivery services provided by app-based companies like Uber, Lyft, Uber Eats, DoorDash, SkipTheDishes, etc.?*

- More than half of British Columbians (56%) have used ride-hailing or food delivery services provided by app-based companies.
- Usage is particularly heavy among British Columbians aged 18-to-34 (87%), residents of Metro Vancouver (64%) and those in the highest income bracket (70%).

*Before taking this survey, were you aware that most workers who provide ride-hail and food delivery services are not receiving minimum wage, overtime pay, paid sick days, statutory holiday pay or workers' compensation protection?*

- Just under half of British Columbians (48%) were aware that workers who provide ride-hail and food delivery services are not receiving minimum wage, overtime pay, paid sick days, statutory holiday pay or workers' compensation protection.
- Awareness is highest among British Columbians aged 18-to-34 (60%) and residents of the Fraser Valley (56%).

*Do you think workers who provide ride-hail and food delivery services should be entitled to basic employment protections, like minimum wage, overtime pay, paid sick days, or workers' compensation, if injured on the job?*

- Practically three-in-four British Columbians (74%) think workers who provide ride-hail and food delivery services "definitely" or "probably" should be entitled to basic employment protections, like

minimum wage, overtime pay, paid sick days, or workers' compensation, if injured on the job.

- Majorities of British Columbians who voted for the BC New Democratic Party (NDP) (81%), the BC Green Party (78%) or the BC Liberals (61%) in the 2020 provincial election agree on this issue.

*All companies that hire employees make contributions into government programs through payroll taxes. Are you aware that—by claiming drivers and delivery workers are not employees—app-based companies like Uber, DoorDash, Lyft and SkipTheDishes are not paying into critical government programs such as workers' compensation, employer health tax, employment insurance and the Canada Pension Plan (CPP) for these workers?*

- More than two-in-five British Columbians (42%) were aware that app-based companies are not paying into critical government programs such as workers' compensation, employer health tax, employment insurance and the Canada Pension Plan (CPP) for their workers.
- Awareness is highest among British Columbians aged 18-to-34 (49%) and residents of the Fraser Valley (also 49%).

*Should app-based companies like Uber, DoorDash, Lyft and SkipTheDishes be paying into critical government programs—such as workers' compensation, employer health tax, employment insurance and the Canada Pension Plan (CPP)—for all drivers and delivery workers who provide services for them like other employers do?*

- Four-in-five British Columbians (80%) think app-based companies “definitely” or “probably” should be paying into critical government programs for all drivers and delivery workers who provide services for them like other employers do.



- Majorities of British Columbians who voted for the BC New Democratic Party (NDP) (86%), the BC Green Party (85%) or the BC Liberals (73%) feel the same way.

*Which of these statements is closest to your own point of view?*

- More than half of British Columbians (52%) think gig companies should pay workers for **all the time** they spend working including the time they spend waiting for customer orders, driving to a restaurant or to pick up a customer, and actively waiting on the app for an assignment.
- Fewer than three-in-ten British Columbians (28%) believe gig companies should pay workers for **only the time** they spend actively transporting a customer or making a delivery. They should not be paid for time spent waiting for customer orders, driving to a restaurant or to pick up a customer, or actively waiting on the app for an assignment.
- Agreement with gig companies paying workers for all the time they spend working is highest among British Columbians aged 18-to-34 (64%) and residents of the Fraser Valley (also 64%).

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mario.canseco  
@researchco.ca



mario\_canseco



778.929.0490



Mario Canseco